

THE PAPERLESS OFFICE



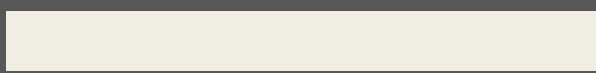
TOP BENEFITS

52%



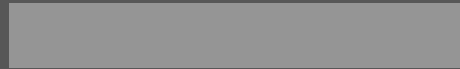
FASTER CUSTOMER RESPONSE

42%



REDUCED STAFFING/HIGHER PRODUCTIVITY

32%



BETTER MONITORING AND VISIBILITY IN PROCESS



MOST RESISTANT DEPARTMENTS TO THE PAPERLESS INITIATIVE

Legal

Finance

HR

INVOICE AUTOMATION & AP STATS

50%

OF INVOICES STILL ARRIVE IN PAPER FORM

TOP TECHNOLOGIES FOR PAPERLESS

document capture

workflow/bpm

ocr software

electronic forms